



[addresseeName]  
[addressLine2]  
[addressLine1]  
[city], [state] [zipCode]-[zipCodeExt]

[dateOfLetter]

Dear [addresseeName]:

### **Choose a program and enroll now!**

We sent you a letter about important changes to your long term care and waiver benefits. You must enroll (become a member) in one of two programs:

- The Medicaid Managed Long Term Services and Supports program, **or**
- The Medicare-Medicaid Alignment program

You have not called us with your choice. Please read everything that came with this letter to choose the best program for you.

### **The Medicaid Managed Long Term Services and Supports program**

To enroll in this program, you must choose a health plan. Your new health plan will cover all the long term care and waiver services you get now. All health plans have care coordination to manage your health care and long term services and supports. You will keep getting all of your Medicare benefits the way you do now. You will stay in the Medicare prescription drug plan you are in now.

#### **You must choose a health plan by [respondByDate]**

The health plans you can choose from are:

- |              |              |
|--------------|--------------|
| ▪ [planName] | ▪ [planName] |
| ▪ [planName] | ▪ [planName] |
| ▪ [planName] | ▪ [planName] |

**If you do not choose a health plan by [respondByDate], we will choose this plan for you:**

**Member name**

**Health plan**

*More on the back »*

[HOC\_NAME]  
ID # [HOC\_RIN]

[PLAN\_NAME]  
[PLAN\_PHONE]

If you don't want this health plan, you can choose a different plan. It is better if you choose, because you know your healthcare needs best.

### **To choose a health plan**

Call us at **1-877-912-8880** (TTY 1-866-565-8576). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free! After you enroll, your health plan will send you a Welcome Packet and ID card in the mail.

### **If you want to change your health plan after you enroll**

You can change your Medicaid Managed Long Term Services and Supports health plan anytime in the first 90 days. After that, you cannot change this health plan for one year. Once each year, you can change this health plan during the time called "Open Enrollment."

You can choose to join the Medicare-Medicaid Alignment program at any time. You do not need to wait for Open Enrollment to join. You can read more about this program below.

### **The Medicare-Medicaid Alignment program**

You can choose the Medicare-Medicaid Alignment program instead of the Medicaid Managed Long Term Services and Supports program.

The Medicare-Medicaid Alignment program brings together all of your Medicare, Medicaid and prescription drug benefits into one health plan. Most health plans also offer extra benefits such as more dental care and lower prescription co-pays. All health plans have care coordination to manage all of your health care and long term services and supports.

You can enroll in the Medicare-Medicaid Alignment program at any time. To enroll in this program, call us at **1-877-912-8880** (TTY 1-866-565-8576). Call Monday to Friday, 8 a.m. to 7 p.m. The call is free!

Thank you,

Illinois Client Enrollment Services

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**Questions?** Visit [www.EnrollHFS.Illinois.gov](http://www.EnrollHFS.Illinois.gov) or call **1-877-912-8880** (TTY: 1-866-565-8576). The call is free! You can get this information in other languages or formats, such as large print or audio. Tenemos información en español. ¡Servicio de intérpretes gratis! Llame al 1-877-912-8880.